

Enchanting Pools KC

7660 ½ North Oak Trafficway Suite, B
Gladstone, MO 64118

Agreement to Perform Weekly Service:

Respond to email from info@northlandpools.com or text from EPKC Employee stating “I accept” or “I agree” to these service terms and conditions. In email or text please include your first & last name and preferred phone number for communications about services rendered.

Weekly Services Include

1. One visit per week to service your pool.
2. Deliver pool chemicals as needed/requested – chemicals are not included.
3. Empty Skimmer Baskets.
4. Check pool equipment for proper function.
5. Empty Pump Basket.
6. Backwash Filter or clean cartridges as necessary.
7. Vacuum for 20 mins and/or setup robot to start vacuuming.
8. Brush pool walls if necessary.
9. Skim pool surface if applicable.
10. Check pool chemistry and balance pool chemicals – chemicals are not included.
11. Check chlorinator, if applicable and add tabs if necessary – chemicals are not included
12. If your pool is green, cloudy or needs your attention, then we will leave instructions on your next step in clearing up your pool.
13. Technicians will email you after each service describing services rendered via our app.

Client Responsibilities – To ensure a perfect pool.

1. Have necessary & functioning maintenance equipment onsite to perform vacuum, brushing, & skimming.
2. Check pool chemistry once a week.
3. Adjust chemicals as needed to improve/maintain optimal water quality.
4. Keep a stock of pool chemicals onsite for you to adjust as needed.
5. Empty skimmer baskets and pump basket as necessary to keep optimal filtration.
6. Call 816-436-7946 or email info@northlandpools.com for a follow up service if wanted/needed.
 - a. Each follow up visit will be a \$85.00 per hour service call.
 - b. Client must communicate wants/needs with office to ensure proper service & water quality.

Payment Schedule

How to pay: We can keep a credit card on file and charge with your permission once a month for services. Check or Credit Card (online, call office to pay, in person at time of service with EPKC employee or mail in check prior to services rendered). Questions please contact 816-436-7946.

Item Description	Cost	Payment Due	Notes
Weekly Service	\$300 monthly	By the 24 th of the month prior to service – must be paid ahead of services rendered.	
Partial Months due to Start Up and Winterization	\$150 for two weeks	By the 24 th of the month or at least 6 days before services rendered.	Only available in April, May, September, October and November
Additional Service Calls &/or Repairs	\$85.00 per hour	Parts and services at time of completed service.	
Special Orders	Dependent on part	Payment due prior to ordering. Can not be returned or refunded.	
Chemicals	Dependent on need	Will be billed at end of month, services must be paid prior to the next months weekly service.	Chemicals are not included in weekly service pricing.