

Enchanting Pools KC

7660 ½ North Oak Trafficway Suite, B
Gladstone, MO 64118

Agreement to Perform Vacation Services:

Respond to email from info@northlandpools.com or text from EPKC Employee stating “I accept” or “I agree” to these service terms and conditions. In email or text please include your first & last name and preferred phone number for communications about services rendered.

Vacation Services Include

1. Set amount of visits to service your pool while you are on vacation or unable to do yourself.
2. Deliver pool chemicals as needed/requested – chemicals are not included.
3. Empty Skimmer Baskets.
4. Check pool equipment for proper function.
5. Empty Pump Basket.
6. Backwash Filter or clean cartridges as necessary.
7. Vacuum for 20 mins and/or setup robot to start vacuuming.
8. Brush pool walls if necessary.
9. Skim pool surface if applicable.
10. Check pool chemistry and balance pool chemicals – chemicals are not included.
11. Check chlorinator, if applicable and add tabs if necessary – chemicals are not included
12. If your pool is green, cloudy or needs your attention, then we will communicate with you needs.
13. Technicians will email you after each service describing services rendered vis our app.

Client Responsibilities

1. Keep a stock of pool chemicals onsite for you to adjust as needed.
2. Have necessary & functioning maintenance equipment onsite to perform vacuum, brushing, & skimming.
3. Call 816-436-7946 or email info@northlandpools.com for a follow up service if wanted/needed.
 - a. Each follow up visit will be a \$85.00 per hour service call.
 - b. Client must communicate wants/needs with office to ensure proper service & water quality.

Payment Schedule

How to pay: Check or Credit Card (online, call office to pay, in person at time of service with EPKC employee or mail in check prior to services rendered). Questions please contact 816-436-7946.

Item Description	Cost	Payment Due	Notes
Vacation Service Visit	\$85.00 per visit	Prior to Services rendered	We recommend at least two visits a week while you are unable to service your pool.
Additional Service Calls &/or Repairs	\$85.00 per hour	Parts and services at time of completed service.	
Special Orders	Dependent on part	Payment due prior to ordering. Can not be returned or refunded.	
Chemicals	Dependent on need	Upon delivery or return from vacation.	