

Enchanting Pools KC

7660 ½ North Oak Trafficway Suite, B
Gladstone, MO 64118

Agreement to for Leak Detection:

Respond to email from info@northlandpools.com or text from EPCK Employee stating “I accept” or “I agree” to these service terms and conditions. In email or text please include your first & last name and preferred phone number for communications about services rendered.

Leak Detection Services Include

1. Enchanting Pools KC will perform a leak detection / pressure test of the pool, plumbing and equipment. Will also do a listening test with specialized audio equipment.
2. After the leak detection / pressure test is completed we will provide a basic report of finding.
3. We do not make any repairs during leak detection / pressure test.
4. It is understood and agreed that this inspection and pressure test will be of readily accessible areas of the pool/spa and is limited to visual observations of apparent conditions existing at the time of the inspection only. Any item concealed which requires mechanical disassemble are examples of inaccessible areas. Latent and concealed defects are deficiencies are excluded from the inspection; equipment items and systems will not be dismantled.
5. Maintenance and other items may be discussed, but they are not part of our service.
6. The report is not a compliance inspection or certification for past or present governmental codes or regulations of any kind. The inspection and report do not address and are not intended to address the possible presence of or danger from any potentially harmful substances and environmental hazards.
7. Any items not mentioned in this report were not inspected and should not be assumed to be in either good or bad condition. Any reference made to code building are noted in this report or that said dwelling or structure is either built to, above, or below applicable codes.
8. If the client has any complains about this service, the client must notice the company in writing.
9. A reinspection must be completed before changing the condition of the item.
10. If repairs are made before the inspection company reinspects, all claims against the company will be waived.
11. Enchanting Pools KC uses professional leak detection equipment and have extensive knowledge to find the origin of the leak and repair it efficiently and effectively.
12. Depending on leak location and/or environmental factors we may not find the origin of the leak.
13. If the leak is found we can give you a quote to repair said leak.

Client Responsibilities

1. Perform a bucket test prior to calling to schedule a Leak Detection.

Bucket Test:

- Bring pool water to normal level.
 - Fill a 5 gallon bucket with your pool water about 3 to 4 inches from the top.
 - Place the bucket on the first or second step of the pool (preferable second step without immersion).
 - Mark the water level on the inside of the bucket with marker or electrical tape.
 - Shut off pool pump and mark the pool water level on the outside of the bucket. Turn pump back on after marked.
 - After 24 hours, compare the two levels. If the pool water (outside mark) goes does more the inside water level, there may be a leak.
2. If you determine there is a possible leak call us.

3. Call 816-436-7665 or email info@northlandpools.com with any questions.
 - a. Client must communicate wants/needs with office and/or service technician to ensure proper service & part required.

Payment Schedule

How to pay: Check or Credit Card (online, call office to pay, in person at time of service with Northland employee or mail in check prior to services rendered). Questions please contact 816-436-7946.

Item Description	Cost	Payment Due	Notes
Leak Detection 1 st hour - Residential	\$500.00	Prior to Services Rendered	
Leak Detection each additional hour past the first hour of service. - Residential	\$200.00 per hour	At time of services.	
Leak Detection 1 st hour – Commercial	\$800.00	Prior to Services Rendered	
Leak Detection each additional hour past the first hour of service. – Commercial	\$300.00 per hour	At time of services.	